

CURRICULUM VITAE



A. BUTIR-BUTIR PERIBADI *(Personal Details)*

Nama Penuh <i>(Full Name)</i>	HAZRINA GHAZALI		Gelaran <i>(Title)</i> : DR.
No. MyKad / No. Pasport <i>(Mykad No. / Passport No.)</i> 770309-06-5904	Warganegara <i>(Citizenship)</i> MALAYSIA	Bangsa <i>(Race)</i> MELAYU	Jantina <i>(Gender)</i> PEREMPUAN
Jawatan <i>(Designation)</i>	PENSYARAH KANAN	Tarikh Lahir <i>(Date of Birth)</i>	9.3.1977

Alamat Semasa <i>(Current Address)</i>	Jabatan/Fakulti <i>(Department/Faculty)</i>	E-mel dan URL <i>(E-mail Address and URL)</i>
No. 48, Jalan TKC 2/2, Taman Kota Cheras, 43200 Cheras, Selangor Darul Ehsan. Tel: 03-90762524	Department of Food Service and Management, Faculty of Food Science and Technology, Universiti Putra Malaysia, 43400 UPM Serdang, Selangor Darul Ehsan. Tel: 03-89468518 Fax: 03-89423552	E-mail: hazrina@food.upm.edu.my H/P: 013-2777933

B. KELAYAKAN AKADEMIK *(Academic Qualification)*

Nama Sijil / Kelayakan <i>(Certificate / Qualification obtained)</i>	Nama Sekolah Institusi <i>(Name of School / Institution)</i>	Tahun <i>(Year obtained)</i>	Bidang pengkhususan <i>(Area of Specialization)</i>
PhD	University of Waikato, Hamilton, New Zealand	2010	Hospitality management (Human resource) Food Service Management
Master of Science in International Hospitality Management	University Center Cesar Ritz, Brig, Switzerland	2005	Hospitality and Food Service Management
Postgraduate Diploma	University Center Cesar Ritz, Brig, Switzerland	2004	Hospitality Management
Bachelor of Science Foodservice Management	University Teknologi MARA, Shah Alam, Selangor	2000	Food Service Management
Diploma in Foodservice Management	Universiti Teknologi MARA, Shah Alam, Selangor	1998	Food Service Management

Servsafe Certification by National Restaurant Association, USA. 2010.	NRA USA	2010	Food safety and Hygiene Practices
ManageFirst Certification by National Restaurant Association, USA. 2010.	NRA USA	2010	Hospitality and Restaurant Management

C. KEMAHIRAN BAHASA (<i>Language Proficiency</i>)					
Bahasa / <i>Language</i>	Lemah <i>Poor (1)</i>	Sederhana <i>Moderate (2)</i>	Baik <i>Good (3)</i>	Amat Baik <i>Very good (4)</i>	Cemerlang <i>Excellent (5)</i>
English					5
Bahasa Melayu					5

E. PEKERJAAN (<i>Employment</i>)				
Majikan / <i>Employer</i>	Jawatan / <i>Designation</i>	Jabatan / <i>Department</i>	Tarikh lantikan / <i>Start Date</i>	Tarikh tamat / <i>Date Ended</i>
UPM	Lecturer	Department of Food Service and Management, Faculty of Food Science and Technology, Universiti Putra Malaysia.	November 2010	Present
UPM	Tutor	Department of Food Service and Management/ Food Technology, Faculty of Food Science and Technology, Universiti Putra Malaysia.	September 2001	October 2010
Residence Hotel, UNITEN	Sales Executive	Sales & Marketing Department, Residence Hotel at UNITEN	May 2001	July 2001
Pizza Hut Malaysia Sdn Bhd	Assistant Restaurant Management Trainee	Pizza Hut Malaysia	Januari 2001	Mac 2001

F. ANUGERAH DAN HADIAH (<i>Honours and Awards</i>)				
<i>Name of awards</i>	<i>Title</i>	<i>Award Authority</i>	<i>Award Type</i>	<i>Year</i>
<i>Academic Awards</i>	Dean's List,	University Teknologi MARA, Shah Alam, Selangor	Universiti	1995, 1996,2000
<i>Non-Academic Awards</i>	Sijil Perkhidmatan Cemerlang 2005	Universiti Putra Malaysia	Universiti	2005
<i>Awards of Merit</i>	The Best Paper Award	Emerald Group Publishing Limited	International Conference	2009

G. SENARAI PENERBITAN (Sila masukan nama pengarang, tajuk, nama jurnal, jilid, muka surat dan tahun diterbitkan) (List of publications – author (s), title, journal, volume, page and year published)

<i>Journal</i>	Ryan, C., Ghazali, H. & Mohsin, A. (2011). Determinants of Intention to Leave a non-managerial job in the Fast-Food Industry of West Malaysia. <i>International Journal of Hospitality Contemporary Management</i> .
<i>Proceedings</i>	<p>Ghazali, H. Ryan, C. & Mohsin, A. (10 - 13 December, 2011). How can managers predict employee intention to leave a job: a case of fast food industry in Malaysia. <i>World Research Summit for Hospitality and Tourism and Hospitality Research Conference, Hong Kong</i>.</p> <p>Ghazali, H., Ryan, C. & Mohsin, A. (16-17 November, 2009). Determinants of Job Burnt-out and Intention to Leave a Job in the Fast Food industry of West Malaysia. <i>The NZ International Hospitality Management Conference, Tauranga, New Zealand</i>.</p> <p>Ghazali, H. (3-5 December, 2008). Possible causes of employee turnover. A study of Fast food industry in West Malaysia. <i>NZ Tourism and Hospitality Research Conference, Hanmer Spring, New Zealand</i>.</p> <p>Ghazali, H. (5 - 6 December, 2006). Conceptual framework: Factors influencing turnover in the Fast food industry in Malaysia. <i>International Hospitality Management Conference, Novotel Hotel, Hamilton, New Zealand</i>.</p>

POST-GRADUATE SUPERVISION:

Master of Science:

Supervisor

1. Nasyira M. Nashuki (Employee intention to stay versus intention to leave in the hospitality industry within Klang Valley area) - Ongoing

Co- supervisor

1. Nadzirah Salehuddin (Consumers Expectation and perception on university's foodservice) - Ongoing
2. Shadi Delvarani (Nutrition labeling in Food service Institution) - Ongoing
3. Norhazwani Abdullah (Energy adequacy among army recruits) - Ongoing